



Community Care Rates

| Service Type | Service Specification | Rate per hour | | | | |
|---------------------|---|--------------------------|-----------------------------|----------|----------|----------------|
| | | Weekdays (6am to 4pm) | After Hours (4pm to 6am) | Saturday | Sunday | Public Holiday |
| 30 minute services | (Personal Care, Social Support, Domestic) | \$49.00 | \$57.00 | \$61.00 | \$83.00 | \$112.00 |
| Personal Care | | \$82.00 | \$97.00 | \$124.00 | \$144.00 | \$176.00 |
| Respite Care | | \$82.00 | \$97.00 | \$124.00 | \$144.00 | \$176.00 |
| Social Support | Includes shopping and social outings | \$82.00 | \$97.00 | \$124.00 | \$144.00 | \$176.00 |
| Domestic Assistance | House Cleaning and Other Domestic Tasks | \$82.00 | \$97.00 | \$124.00 | \$144.00 | \$176.00 |
| Registered Nurse | | \$132.00 | \$150.00 | \$199.00 | \$227.00 | \$291.00 |

Cancellation Fee Policy: 24 hour's notice must be provided for cancelling service or a \$82 fee (1 hour minimum charge) applies.

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| Sleepover (From 9pm to 7am - 10 hour inactive shift) | Weekdays | \$400.00 |
| | Friday/Saturday night | \$665.00 |
| | Saturday/Sunday night | \$954.00 |
| | Public Holiday | \$979.00 |

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| Day centre | Standard rate per day | \$79.00 |
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| 24-hour in-home respite care | Weekdays | \$876.00 |
| | Weekends | \$1019.00 |

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| Private Service Packages | Starter Package (9 hours per month) | \$550 |
| | Essentials Package (17 hours per month) | \$1100 |
| | Comprehensive Package (26 hours per month) | \$1870 |
| | Pre-paid Package (5 hours total) | \$330 |

| Home Care Package clients only | | | | |
|---|--------------------------|---------------------------|---------------------------|---------------------------|
| Care Management Fee (Cost per fortnight) | Level 1 | Level 2 | Level 3 | Level 4 |
| | \$70.04 per fortnight | \$124.10 per fortnight | \$283.39 per fortnight | \$429.91 per fortnight |
| Package Management Fee* (Cost Per Fortnight) | Level 1 | Level 2 | Level 3 | Level 4 |
| | \$61.46 per fortnight | \$108.08 per fortnight | \$233.10 per fortnight | \$353.36 per fortnight |

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| Travel - Use of Vehicle | Rate per Kilometre (travel with client) | \$1.50 |
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| Light Gardening** | Average rate per hour | \$82 |
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The rates are effective for all customers from 1 January 2025.

* Package management fee will not be charged in months where no services are delivered.

** At Whiddon, we use verified contractors to provide this service across our regions, and prices will vary based on your location and individual requirements. Prices listed are an average, however personalised quotations will be provided prior to service approval.

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